Water Usage

Water usage is based on the meter reading for the current period. ESTIMATE indicates we were unable to read the meter. If your current bill is estimated, call Meter Office at 651-266-6850 to schedule an appointment as we need to get inside and troubleshoot the metering problem. **Note:** 100 cu. ft. of water equals 1 unit or 748 gallons.

Billing Periods

Accounts are billed quarterly for residential and monthly for commercial.

NOTE: "Due Date" means date to be received by the SPRWS. The SPRWS is not responsible for late payments caused by a delay in the mail service.

Water Rate Settings

Water rates are changed periodically to cover increased costs for water treatment, chemicals, electric power, fuel, maintenance of the supply and distribution systems, and other general expenses. Changes in water rates are proposed by resolution of the Board of Water Commissioners and put into effect upon confirmation by the Saint Paul City Council.

Water Usage Charges

Winter* $2.34 per 100cu.ft.
Summer** $2.44 per 100cu.ft.

For accounts with 1-inch and smaller meters:

* Winter rates apply to bills sent during January through May, and December.

** Summer rates apply to bills sent during June through November.

For accounts with 1 1/2 -inch and larger meters:

* Winter rates apply to bills sent during January through April, November and December.

** Summer rates apply to bills sent during May through October.

Water Service Base Fee

The water service base fee covers such costs as general administration, billing, accounting, customer service, etc.

Meter Size	**Service Base Fee**	
< 1"	$9.00	per quarter
1"	$22.50	per quarter
1 1/2"	$45.00	per quarter
1 1/2"	$15.00	per month
2"	$24.00	per month
3"	$48.00	per month
4"	$75.00	per month
6"	$150.00	per month
8"	$240.00	per month
10"	$345.00	per month

About Sewer Charges

Saint Paul Regional Water Services handles only the billing services for Falcon Heights sewer customers.

Sewer Rate Settings

Sanitary sewer and miscellaneous service charges are established annually by your City Council. If you have any questions about your rates, please call:

City of Falcon Heights 651-792-7600

Sanitary Sewer Rates

The sanitary sewer fee for residential units is $28.75 per quarter plus $0.0188311 per cubic foot of water usage during the 3 winter months of approximately November-January, prorated to a 91 day standard. For apartment residential units, the fee is $9.58 per unit per month plus $0.0188311 per cubic foot of water usage during the winter month of approximately November prorated to a 30 day standard. For residential units, this will serve as the maximum fee for all other billing periods throughout the year, but the actual amount billed may be lower depending on water usage.

For commercial units, the fee is $0.0188311 per cubic foot of water usage during each month.

Storm Sewers Rates

A flat rate is charged for each billing period as follows:

$22.00 per residential unit quarterly
$205.32 per acre for apartment buildings and for commercial properties quarterly

Street Lighting Fee

A fee is charged for each billing period:

$6.00 per residential unit quarterly
$0.02 per lineal foot frontage for commercial properties monthly

Recycling fee: A recycling fee of $9.75 per residential unit is charged each billing period on all residential accounts.

Water/Hydrant charge: A 6 percent surcharge on current water charges (Water Service Base Fee and Water Usage Charge) is collected each billing cycle by Saint Paul Regional Water Services on behalf of the City of Falcon Heights.

Sales Tax

A 6.875% state sales tax is applied to non-residential accounts.

Transit Tax

A 0.25% transit tax is applied to non-residential accounts.

Testing Charge

An annual charge of $6.36 goes to the Minnesota Department of Health for testing public water supplies, as required by the Federal Safe Drinking Water Act.

Meter Reading Fee

Per reading fee for the properties that have an exterior-mounted, non-radio metering system (Touchpad)

Bill Problems

If you dispute this bill, please call **651-266-6350.** You are entitled to a hearing before an impartial hearing officer who will make a recommendation regarding resolution of your concerns.

Payment Responsibility

Property owners are responsible for all water bills issued against their property. If a property owner desires to have the bills sent in the name of a tenant, the Saint Paul Regional Water Services will agree to do so; however, all charges for water and sewer services to a property are a continuing statutory lien against the property until they are paid. Unpaid charges that are delinquent as of November 15th of each year may be certified to the County Auditor, at the Saint Paul Regional Water Services' discretion, to be collected with the real estate taxes for the property.

Late Charge

Water bills are considered delinquent if not paid within 30 days of the Bill Date, at which time a 5% late charge will be added to the next bill.

Returned Checks

A $30.00 fee will be charged for all returned check and "Automatic Withdrawal" returns.

Pay using Automatic Withdrawal

You can pay your water bill directly from your bank account. For further information call customer service at the numbers below.

The Saint Paul Regional Water Services

SPRWS is a publicly owned corporation operating as a self-supporting non-profit entity. It is financed solely by the sales of water and fees for other services. It receives no other outside financial support or tax subsidy.

WATER SERVICES PHONE NUMBERS

Customer Service 651-266-6350
TDD Hearing Impaired 651-266-6299
Call: 7:30 a.m. - 4:30 p.m. Mon - Fri
EMERGENCY SERVICE 651-266-6868